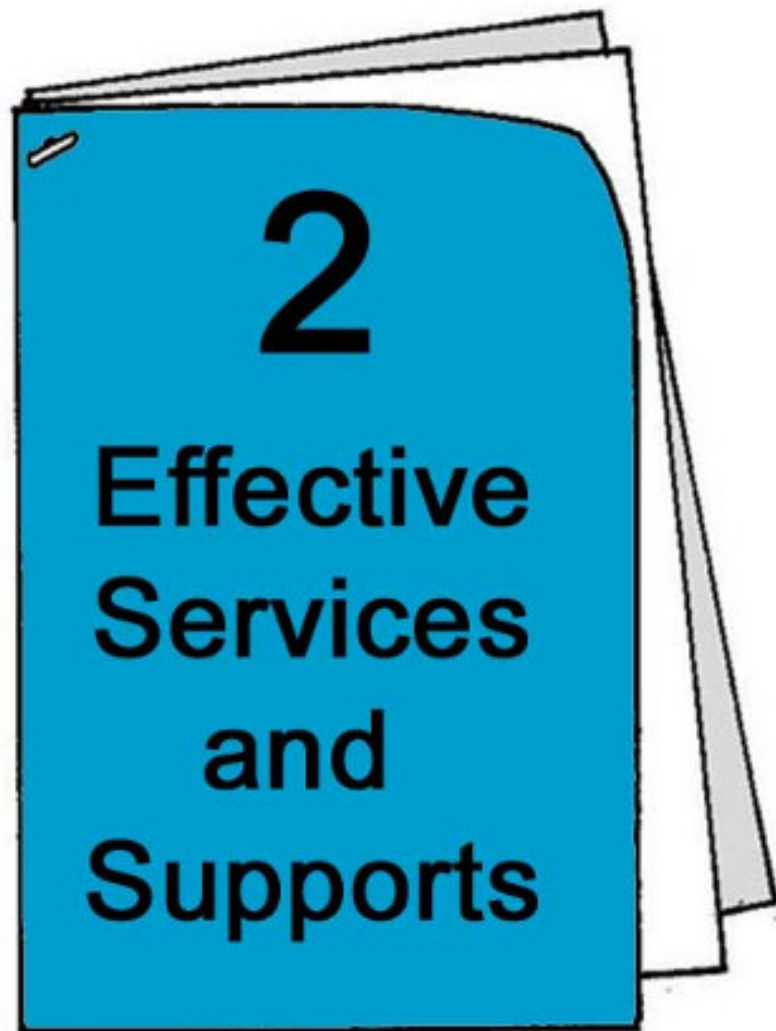


Draft Standards for New Directions

**Easy To Read Guide about Good
Quality Supports**

Part 2

Effective Services and Supports

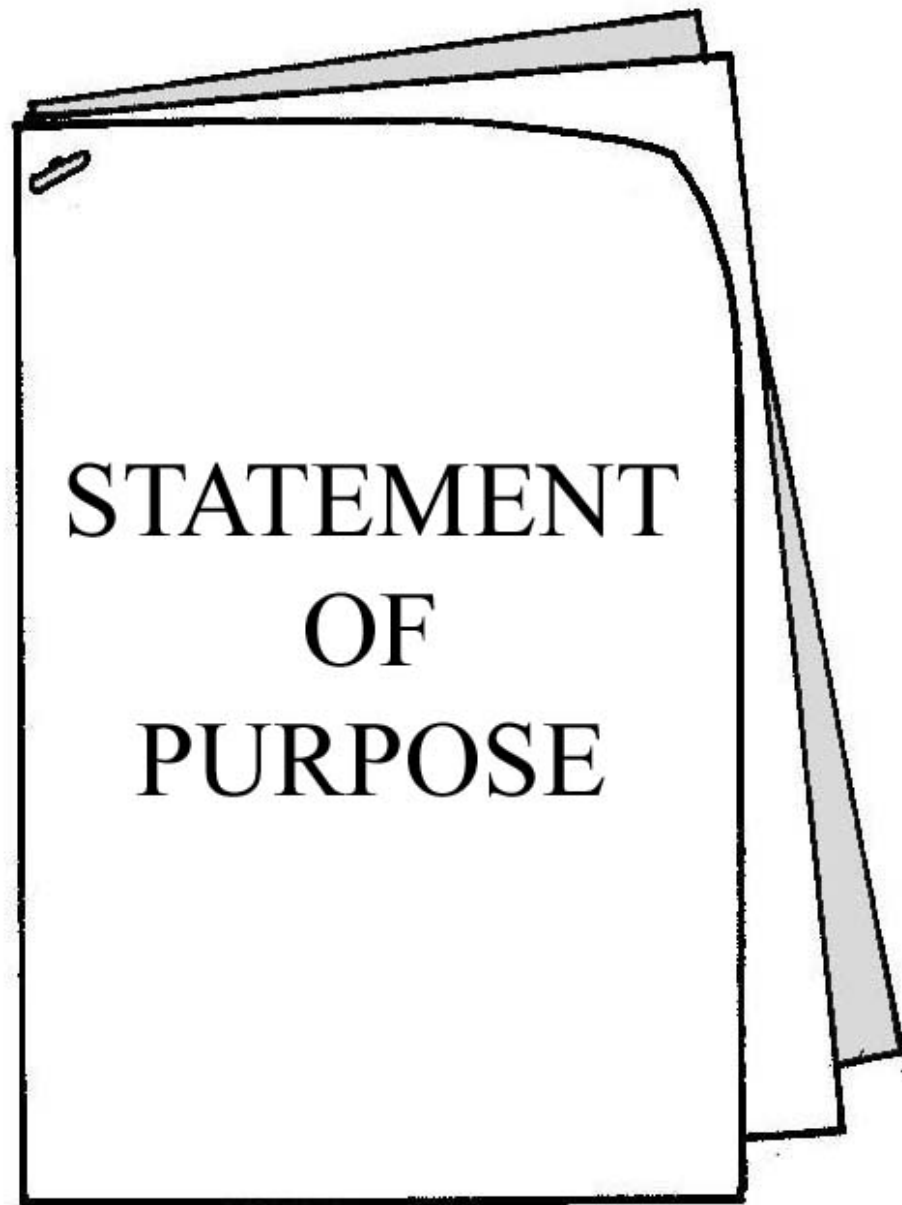


The second part is about how services can work well.

It is called
'Effective Services and Supports'.



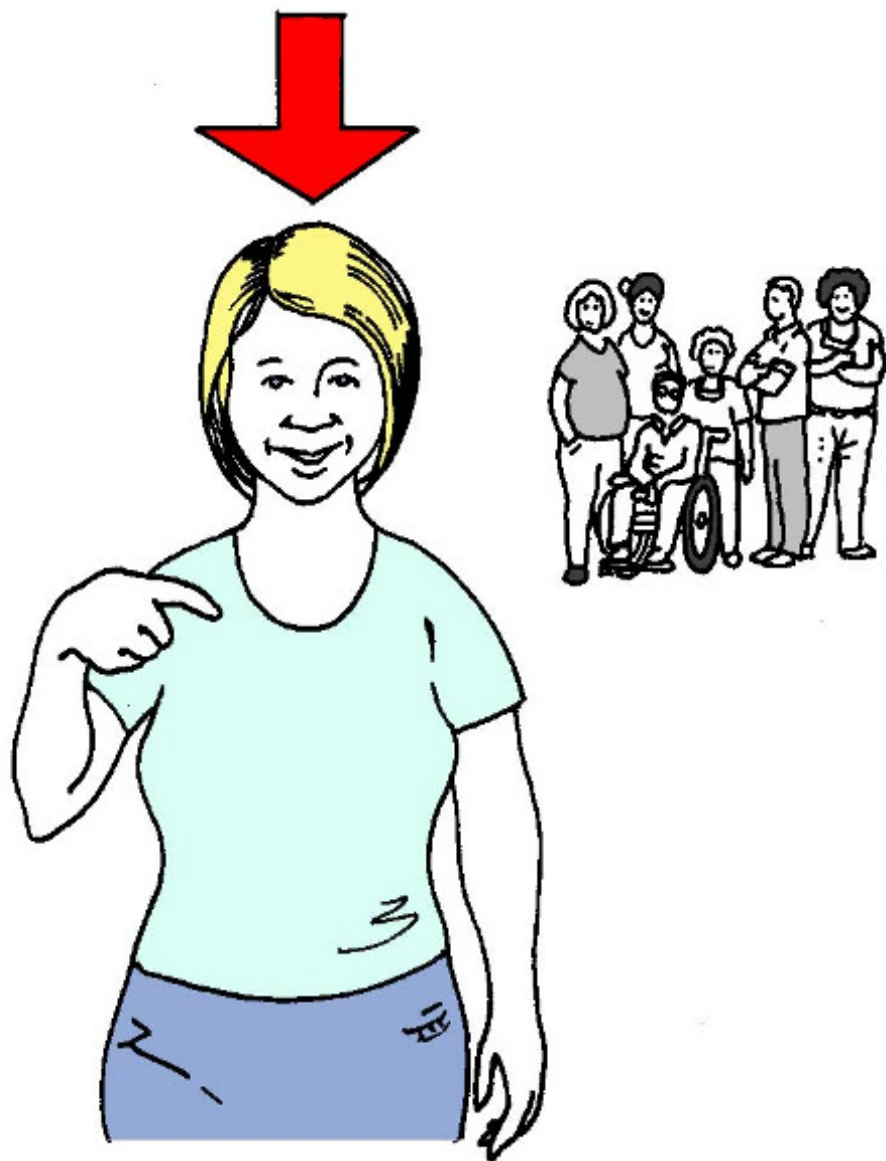
Effective means
working well.



Standard 2.1 says that the supports that people use should be supports that they need and choose.

The standard says that the service provider will have a document called a 'statement of purpose'.

A 'statement of purpose' says the different types of supports that the organisation provides.



The supports should be person-centred. That means meeting your needs rather than what a group needs.



Standard 2.2 says that people are involved in planning and setting up supports.

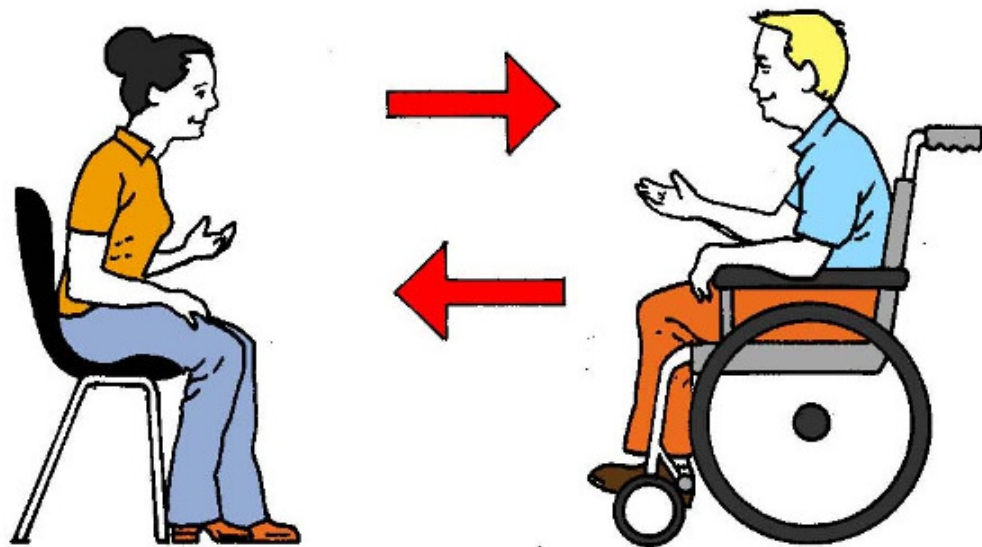
People are involved in checking to see if the supports are working well.



Standard 2.3 is about when people start using supports.

It says that each person gets supports in a fair way.

The decisions about supports should be clear to each person.



Standard 2.4 is about how people communicate with other people.

People can use supports for this if they need and want to.



This support can help people to meet their goals.



Standard 2.5 says that people build their skills at managing their own life over time.

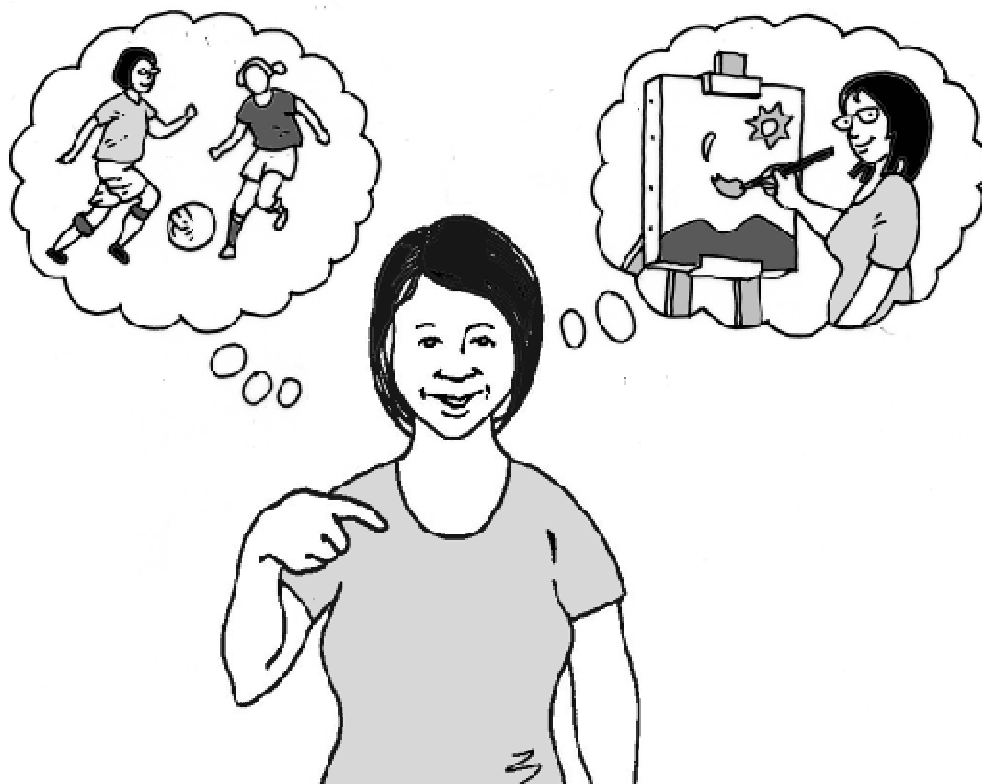
It also says that people should be supported to be as independent as possible.

People can use supports for this if they need and choose to.



Standard 2.6 is about the contribution people make in their lives and communities. People can explore, find out and build their connections and contributions.

Contributions are the good things you bring to family, friendships, work and community. People can use supports for this if they need and choose to.



Standard 2.7 says that people find out what kind of creative roles they like and are right for them.

Examples of creative roles are being an artist, a dancer, a member of a sports club, a musician, an actor or a gardener. People can use supports to build their role if they need and choose to.



Standard 2.8 says that people can use the health services they need.

They also get support to look after their own health if they want and need it.



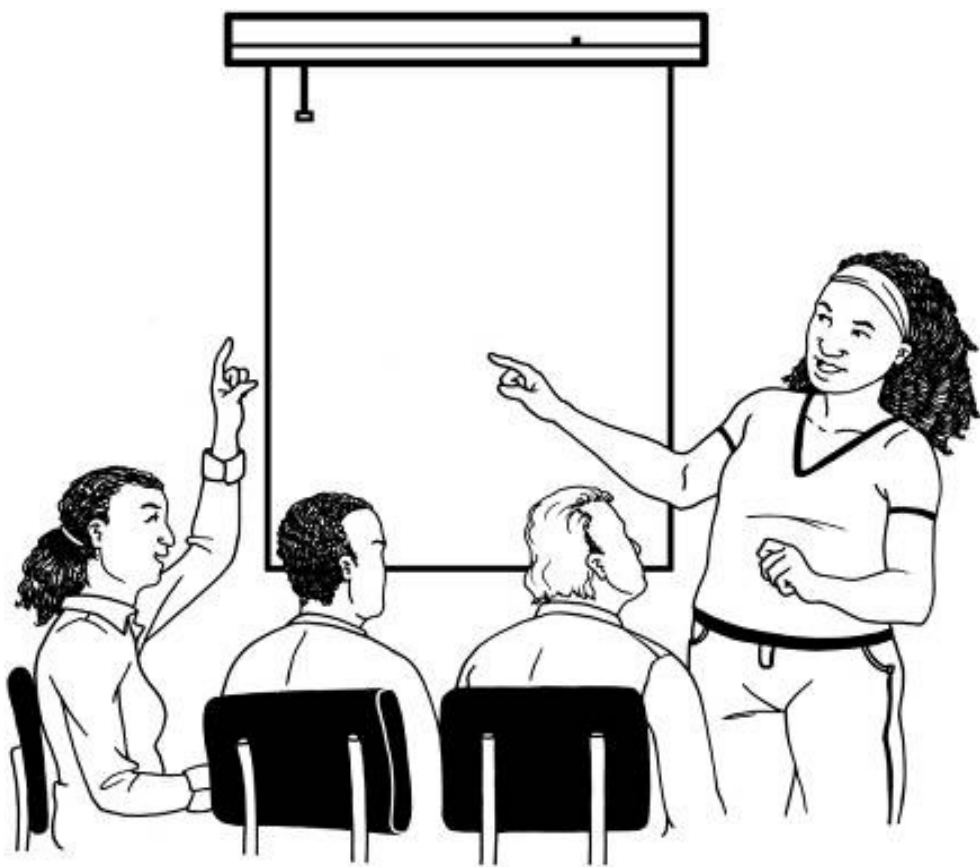
Standard 2.9 says that people take part in education if they wish. People can get support for this if they need it.



Standard 2.10 says that people can do a programme to get ready for vocational training.

This is sometimes called a bridging programme.

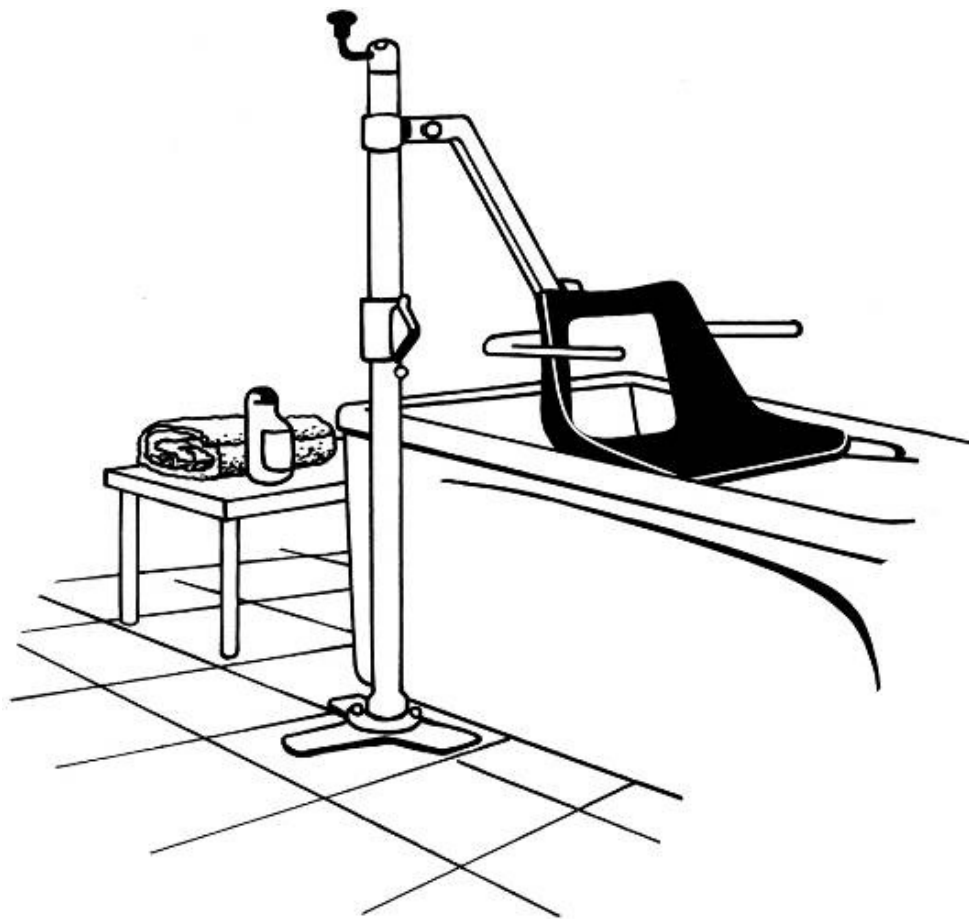
Vocational training is a course that prepares people for working.



**Standard 2.11
says that people
can do vocational
training and there
is a focus on
getting a paid job.**

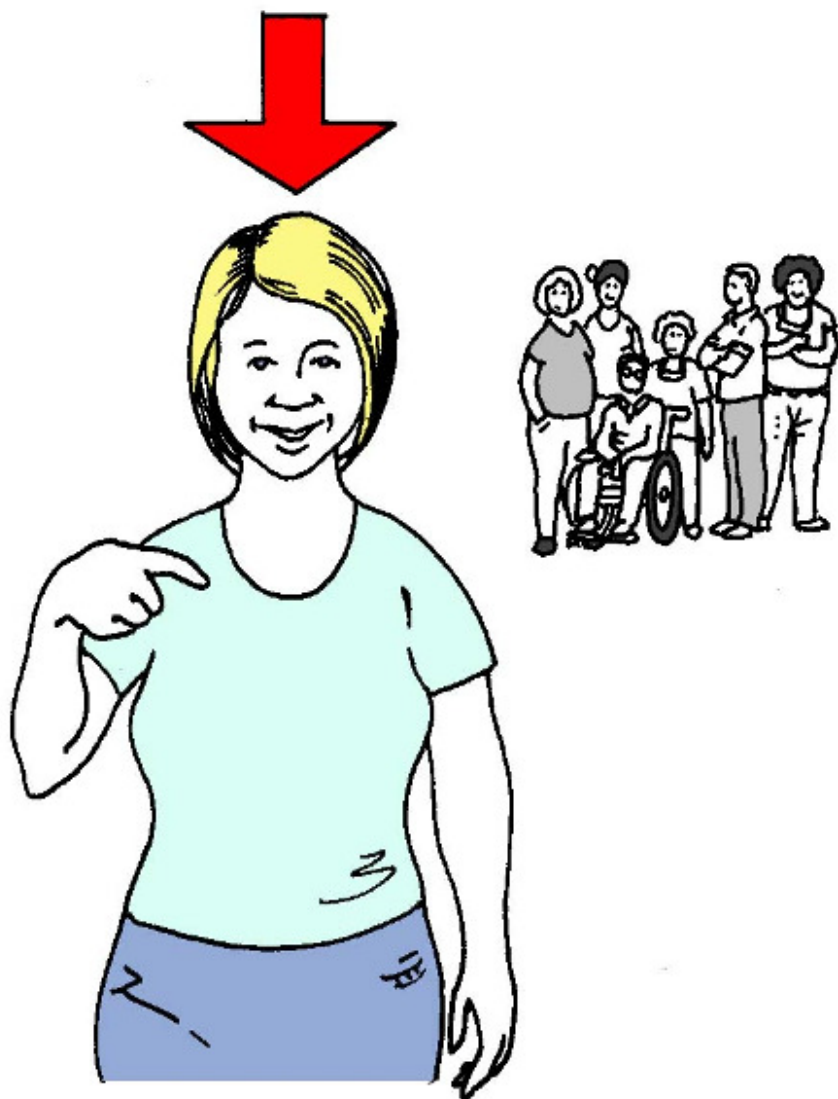


People can get support to do this if they need it and choose it.



Standard 2.12 is about the places and buildings that service providers use.

It says that the places and buildings make it easy to provide good quality supports in the community.



They also make it easy to provide supports that are person-centred and safe.



Standard 2.13 says that there is a plan in place to check how well services are working. This makes sure that services are getting better all the time.

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This Easy to Read Guide was developed in collaboration between the Health Service Executive, National Disability Authority, National Federation of Voluntary Bodies and Inclusion Ireland. We wish to thank the self-advocates who attended focus groups in Inclusion Ireland and Co-Action West Cork.