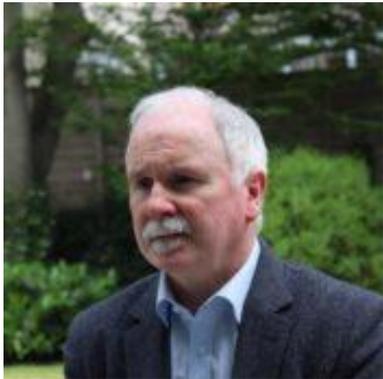


How to have more Universal Design Environments.



This presentation is from Dr. Ger Craddock.



Dr. Ger Craddock is from the Centre for Excellence in Universal Design at the National Disability Authority.

The National Disability Authority is also known as the NDA.



Universal Design means designing a building, environment, product, or service so everyone can use it.



It should not matter what your age, size, ability, or disability.



An environment, and anything in it, should meet the needs of all people who wish to use it.



The United Nations Convention on the Rights of Persons with Disabilities says that Universal Design is important.

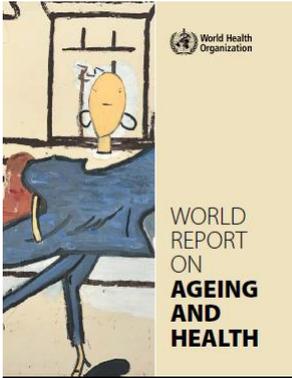


There are 7 important things to think about with Universal Design.

These are called Principles.



In 2015, the World Health Organisation put together a report on ageing and health.

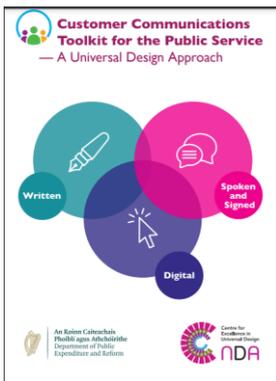


This report said that Universal Design needs a lot of resources.

We need to build skills and have commitment from politicians.



The NDA put together 10 guides on building for everyone.



We also have a Customer Communications Toolkit for the public service.



Universal Design is the law.



Universal Design means better designs for everyone, and the planet.



Universal Design makes good business sense.
It can bring more customers to a business, for example, older people or disabled people.



Governments are important when it comes to more Universal Design environments.
They need to spend money to make Universal Design part of all design standards.



If they do this, then over time, the cost of making things accessible will go down.



There are laws and policies on Universal Design.



A Code of Practice is a guide on the best way to do something.

We have Codes of Practice on areas that are important to Universal Design.



We must check if our laws and policies work, and if they are put into action.

This is called monitoring and evaluation.



We must carry out reviews, gather information, and put together reports.



The NDA can give information and advice. For example, we have webinars to support public services.



Soon, we will have a monitoring and reporting platform.



We need to hear from users too. We need to listen to their experiences and ideas.



Monitoring is just the beginning.